

	POLICY
DEPARTMENT: Human Resources	Page: 1 of 1
SUBJECT : Accessibility for Ontarians with Disabilities Act -Notice of Temporary Disruption	
Last reviewed: 2026-07-31	ISSUING AUTHORITY: Professional Practice
Next Review: 2027-07-31	

Notice of Temporary Disruptions – AODA-Compliant Procedure

Braemar is committed to providing timely notice of any temporary disruption in facilities or services used by individuals with disabilities. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), notice will be provided as soon as possible and will include:

- The reason for the disruption
- The anticipated duration
- A description of alternative services or facilities, if available
- Contact information for further assistance

Unplanned Disruptions

In the event of an unplanned temporary disruption, Braemar will provide notice as soon as practicable. This notice will be posted in at least one clearly visible location at the site of the disruption. Depending on the nature and expected duration of the disruption, Braemar may also post the notice on its accessibility webpage at www.braemar-rc.com.

Planned Disruptions

For planned temporary disruptions, Braemar will post notice in advance, with sufficient lead time to inform residents, visitors, and other users of services. Notice will be posted in at least one conspicuous location at the physical site and on Braemar's accessibility webpage at www.braemar-rc.com.

Additional Communication Methods

Based on the type, scope, and duration of the disruption, Braemar may also:

- Post an update on the organization's voicemail system
- Directly contact individuals with disabilities known to be affected by the disruption (e.g., those with scheduled appointments or visits)

Accessibility for Ontarians with Disabilities Act (AODA)