



compassion respect empathy Acceptance teamwork empowerment

HOME TOUR

Checklist

RESIDENT CARE

- | | YES | NO |
|---------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| Do residents appear well kept (nails clean, hair combed, clean clothes, clean teeth, etc.)? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are the residents odour free? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do residents appear happy and freely speak to visitors and staff? | <input type="checkbox"/> | <input type="checkbox"/> |

STAFF

- | | | |
|-----------------------------------------------------------------------------------------|--------------------------|--------------------------|
| Do the living areas appear to be sufficiently staffed? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do the staff appear cheerful, smile, and show a caring attitude towards residents? | <input type="checkbox"/> | <input type="checkbox"/> |
| Do staff treat residents, visitors, and other staff with courtesy, respect and dignity? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are staff dressed professionally and well groomed? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are registered staff available to answer questions and address medical issues? | <input type="checkbox"/> | <input type="checkbox"/> |

ENVIRONMENT

- | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| Is the home odour free? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is the home clean and tidy? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is the home accessible for wheelchairs - wide corridors, bathrooms, etc.? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are there comfortable, cozy areas for residents and families to gather? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are there secure areas for confused residents to wander freely both inside and outside? | <input type="checkbox"/> | <input type="checkbox"/> |
| Is there meaningful activity evident for residents? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are residents allowed to decorate/furnish personal spaces? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the home have the Resident's Bill of Rights, Inspection Reports, and Resident and Family Council information posted for public viewing? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are the residents' privacy respected - staff knock before entering, privacy curtains used? | <input type="checkbox"/> | <input type="checkbox"/> |



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PROGRAMS

YES NO

Are age appropriate programs available?

Are there specialized programs for residents with Dementia?

Are there exercise programs available?

Are there planned activities outside the home ?

NUTRITION SERVICES

Are residents allowed choices at meal time?

Are meals served at appropriate temperature and appear appetizing?

Are family members able to join residents for a meal?

Are staff available to assist residents at meal when necessary? Do they sit to assist rather than standing over them?

Are residents dietary needs met with the therapeutic diets and under the direction of a Registered Dietician?

Is the dining area quiet and conducive to meal enjoyment?

Are menus clearly displayed for viewing?